
PDS not getting user ID from Shibboleth

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

When trying to authenticate via Shibboleth, the following error message is displayed:

"ID or verification field dont match the system records used by the PDS."

Cause:

The PDS configuration file `/exlibris/aleph/a20_1/pds/conf_table/shib.conf` did not map the Shibboleth attributes to the PDS attributes properly

Resolution:

The PDS configuration file `/exlibris/aleph/a20_1/pds/conf_table/shib.conf` did not map the Shibboleth attributes to the PDS attributes properly.

Additional Information

There is one single mandatory mapping between Shibboleth attributes and PDS attributes: a Shibboleth attribute which contains the User ID must be mapped to the PDS attribute `z312_source_id`. Usually the Shibboleth attribute `REMOTE_USER` contains the required User ID.

Example of shib.conf file:

```
REMOTE_USER = z312_source_id
```

Category: PDS

- **Article last edited:** 10/8/2013