

---

## Message "Error in pickup sublibrary"

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
- 

### Problem Symptoms:

\* When staff attempts to place a hold request in the GUI, for some items the following error message generated:  
"Error in pickup sublibrary"

### Cause:

Aleph is filling the pickup location according to setup of tab37.  
If no relevant line in tab37 is found the "Error in pickup sublibrary"-message may be displayed.

### Resolution:

\* Check that all relevant cases are handled in ./abc50/tab/tab37.

Example (Available items with status 20 should be requested).

Old setup:

ABC ## ## 20 N ABC

(only non-available items can be requested).

New setup:

ABC ## ## 20 # ABC

(both available and non-available items can be requested).

\* Restart PC Server and WWW Server.

---

## Additional Information

The "Error in pickup sublibrary" is found in the following \$aleph\_dev/aleph/error\_Ing lines:

```
check_z37: 0202 0000 L Error in pickup sublibrary
check_z370: 0202 0001 L Error in pickup sublibrary
pc_cir_c0419: 0042 0001 L Error in pickup sublibrary
pc_cir_c0419: 0202 0001 L Error in pickup sublibrary
www_f_heading: 9987 L Error in pickup sublibrary
```

**Category:** Circulation (500)

**Subject:** Hold requests (500)

---

- **Article last edited:** 10/8/2013