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## ORA-00376 and ORA-01110 error message in Aleph logs

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Problem Symptoms:

In ALEPH logs there are the

ORA-00376: file dd cannot be read at this time

and

ORA-01110: data file dd: '/Exlibris /oradata/alephxx/alephxx\_tsxx\_0x.dbf'

error message.

### Cause:

The Oracle data file is corrupted.

### Resolution:

1. Login into Oracle like ALEPH\_ADMIN
2. Execute the query: SELECT \* FROM dba\_data\_files WHERE file\_id =dd;  
(dd is the file number listed in the Oracle error messages)
3. If the value of column ONLINE\_STATUS is not ONLINE (probably it'll be RECOVER) contact an Oracle DBA to try the data file recover.

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## Additional Information

For DBA: this is a helpful link on Oracle support site

[https://support.oracle.com/epmos/faces/ui/km/SearchDocDisplay.jspx?\\_afLoop=1544807332926476&type=DOCUMENT&id=1339985.1&displayIndex=12&\\_afWindowMode=0&state=131a7ferwz\\_4](https://support.oracle.com/epmos/faces/ui/km/SearchDocDisplay.jspx?_afLoop=1544807332926476&type=DOCUMENT&id=1339985.1&displayIndex=12&_afWindowMode=0&state=131a7ferwz_4)

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