

---

## WebV: Item locs differing from mfhd loc don't always display

- **Product:** Voyager
  - **Product Version:** 7.2.3
- 

### Symptoms

If item locations are all different from mfhd location, not all item locations display in WebVoyage

### Defect Status

VYG-4649 is resolved in Voyager 9.0.0 and higher.

### Replication steps

1. In Cataloging find or create holdings & item records so that Mfhd 852 |b and Item Permanent Locations as follows:

MFHD = Location A

Item 1 = Location B

Item 2 = Location C

Item 3 = Location C

2. Find and view the holdings for this record in WebVoyage. Note ?Location:? display:

Location: Location A

v.1 Shelved at Location B

Note that there is no mention of Location C or items at that location.

3. Now update Item 3 so all items have different locations:

Item 3 = Location D.

4. View holdings for record in WebVoyage again. Note ?Location:? display:

Location: Location A.

v.2 Shelved at Location C

v. 3 Shelved at Location D

Note that now there is no mention of Location B or item at that location.

5. Update Item 3 again so that it now matches mfhd location:

Item 3 = Location A.

(there are no longer items at Location D)

6. View in WebVoyage again:

Location: Location A

v.1 Location B

v.2 Location C

All locations with items are noted in holdings display now.

### Workaround

Ensure at least one item has permanent location matching mfhd location. For example:

Mfhd = Location A

Item 1 = Location B

Item 2 = Location C

Item 3 = Location A, with Temporary Location = Location C

This results in following WebVoyage display:

Location: Location A

v.1 Shelved at Location B

v.2 Shelved at Location C

v.3 Temporarily shelved Location C

- 
- **Article last edited:** 18-Mar-2014