
Courtesy Notices (cir-10) are not sent to patrons by e-mail

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

- * Courtesy notices (cir-10) are not sent to the patrons by e-mail
- * Other e-mails are sent to the patron
- * Job daemon reports successful run of p_cir_10
- * a file in directory ./xxx50/print/loan-notices.xyz is created

Cause:

The print daemon is not running for print id 'xyz'

Resolution:

- * Setup a print daemon in GUI client
- 1) Go to 'Task manager / Print Daemon'
 - 2) Click on 'Setup'
 - 3) Enter the print id (e.g. xyz) and confirm with 'Add'
 - 4) Check the box next to the new print id and click on 'activate' to activate the print daemon

Additional Information

If a file was processed correctly by the print daemon it is moved to a subfolder 'save-yyyy-mm-dd' in directory \$data_print.

Example

A file ./xxx50/print/loan-notices.xyz is moved to ./xxx50/print/save-2012-10-08/loan-notices.xyz-11-17-20 when processed on October 8th at 11:17.

Category: Circulation (500)

- **Article last edited:** 10/8/2013