
item-hold-request-details, Variable \$0500

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
-

Problem Symptoms:

When a patron creates a hold in the OPAC, the following confirmation is displayed:

Item has been requested for pickup at <pickup sublibrary>. Future dev.

Where does the 'Future dev.' come from?

Cause:

\$aleph_root/error_lng/www_f_heading was copied to \$alephe_root/error_lng/www_f_heading and not adapted after the Service Pack.

Resolution:

The local file \$alephe_root/error_eng/www_f_heading contains wrong entries.

\$alephe_root/error_lng/www_f_heading:

9084 L Future dev.

9085 L Future dev.

9086 L Future dev.

Correct information can be found at

\$aleph_root/error_lng/www_f_heading:

9084 L Waiting in position \$1 in queue

9085 L
The due date is \$1.

9086 L
The due date is \$1, after recall it will be set to \$2.
Note that the recall will be performed at a later time.

- A. Remove the wrong information from the local file \$alephe_root/error_lng/www_f_heading
- B. Adapt the local file accordingly.

Additional Information

In general it is recommended not to copy general files such as www_f_heading to the local directory in order to avoid wrong display information. After each Service Pack you will have to check and adapt the local file.

Note: it is possible to maintain only a partial file www_f_heading in \$alephe_root/error_lng containing only those messages that differ from the default.

The system reads the messages in the following order

\$alephe_root/error_lng/

1. <specific file>
2. www_f_heading

\$aleph_root/error_lng

3. <specific file>
4. www_f_heading

Category: Web OPAC (500)

Subject: html Pages (500)

- **Article last edited:** 10/8/2013