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## Patron Does Not have permission to place a hold request 1110"

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

The following message occurs when a particular patron tries to place a hold: "Patron Does Not have permission to place a hold request 1110".

### Cause:

z305\_hold\_permission set to "N" and ./xxx50/tab/tab\_hold\_request/check\_hold\_request\_d specified.

### Resolution:

1. In GUI Circ, set the patron's z305\_hold\_permission to "Y"; or
  2. eliminate the check\_hold\_request\_d line from ./xxx50/tab/tab\_hold\_request for "POST" (OPAC) or "CIRC" (GUI Circ).
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## Additional Information

The following SQL can be used to check how many patrons of a particular status ("nn") have their Z305\_HOLD\_PERMISSION set to "N":

```
SQL> select Z305_HOLD_PERMISSION, count(*) from z305 where z305_BOR_STATUS = 'nn' group by Z305_HOLD_PERMISSION;
```

To make sure that any new patrons created with status nn have Z305\_HOLD\_PERMISSION "Y", change the default -- in column 8 of the xxx50 tab31 -- to "Y".

**Category:** Circulation (500)

**Subject:** Hold requests (500)

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