

Tomcat WebVoyage 8.2.0 external patron authentication

- **Article Type:** General
- **Product:** Voyager
- **Product Version:** 8.2.0

Symptoms

Receive the following error: ?You may not have entered your barcode and name correctly. Retry your request or ask for help at the circulation or reference desk.?

Patron is actually logged into WebVoyage

Defect Status

Issue 16384-21553 is fixed in Voyager 8.2.1.

Replication steps

1. Clear your browser history.
2. Go to <http://10.100.3.128:7008/vwebv/myAccount?sk=epa>
3. Login successfully.
4. Redirect fails.
5. Receive the following error: ?You may not have entered your barcode and name correctly. Retry your request or ask for help at the circulation or reference desk.

Other information: If you go to <http://10.100.3.128:7008/vwebv/searchBasic?sk=epa> before step 1, everything works as expected.

Workaround

1.

```
cd /m1/voyager/xxxdb/tomcat/vwebv/context/vwebv/WEB-INF
```
2.

```
vi web.xml
```
3. Find SearchContextFilter:

```
<filter-mapping>  
<filter-name>SearchContextFilter</filter-name>
```

4. Add following 5 lines after

```
<url-pattern>/login.do/*</url-pattern>
```

 :

```
<url-pattern>/myAccount/*</url-pattern>  
<url-pattern>/myList/*</url-pattern>  
<url-pattern>/mySearch/*</url-pattern>  
<url-pattern>/patronRequest/*</url-pattern>  
<url-pattern>/patronRequests/*</url-pattern>
```

5. Save changes.
 6. [Restart Tomcat.](#)
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