

---

## Upgrade Express: "ORA-39002: invalid operation, ORA-39070 ... [etc.]"

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
- 

### Problem Symptoms:

I get the following errors for each of the libraries in the Export customer data step.

They can be seen in /exlibris/aleph/upgrade\_express\_1901\_2001/logs/log/create\_customer\_data.log:

```
ORA-39002: invalid operation
ORA-39070: Unable to open the log file.
ORA-29283: invalid file operation
ORA-06512: at "SYS.UTL_FILE", line 488
ORA-29283: invalid file operation
```

### Cause:

### Resolution:

1. Change the write permissions of directory dmdir

### Example

```
chmod 777 /exlibris/aleph/upgrade_express_1901_2001/data/a18_1/abc10/files/dmdir
```

alternately do the following

1. Delete the existing dmdir directories from df1 of all libraries

Then,

2. Rerun the export

---

## Additional Information

See also, Article 000003484 {"Oracle Data Pump doesn't work in UE Create Customer Data step (or otherwise)"} ( <https://exlibrisgroup.my.salesforce.com/articles/Solution/Oracle-Data-Pump-doesnt-work-in-UE-Create-Customer-Data-step-or-otherwise> )

To test the export of just a single library:

```
dlib abc10
```

```
ap
```

```
oracle_exdpd_current_lib
```

**Category:** Installation & Upgrades (500)

**Subject:** Upgrade Express (500)

---

- **Article last edited:** 11/10/2013