
file-20: "failure . . . trying to read XML input file."

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

file-20 (patron loader) ends with the message: "... Failure occurred while trying to read XML input file (XML might be invalid)", no \$data_scratch p_file_20_report is produced, and no records are output.

Cause:

Invalid (XML) input. See Additional Information for specific example.

Resolution:

Solution 1:

- a. Search for the diacritic character shown in the error message (such as, "?"), change each occurrence to the non-diacritic form ("e") in the input file, and rerun the job.
- b. If an error occurs for a different character, locate and change it also and rerun.
- c. Repeat until the job runs successfully.

Solution 2: Consult Article 0021366 ("file-20: Errors for non-ascii characters").

Additional Information

Earlier in the file-20 log file the following messages are seen:

```
parser error : Input is not proper UTF-8, indicate encoding !
```

```
Bytes: 0xE9 0x65 0x20 0x4C
```

```
<z303-first-name>Ren?e Lynn</z303-first-name>
```

```
^
```

```
/exlibris/aleph/u22_1/lfc50/scratch/patdata.dat:286087: parser error : Premature end of data in tag xml line 1
```

[And possibly(?)...]

```
I/O error : file 'BOR_FILE'
```

```
error code: 4/2 (ANS85), pc=0, call=1, seg=0
```

Category: Circulation (500)

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