
Not all EDI invoice line items linking when loaded

- **Article Type:** General
- **Product:** Voyager
- **Product Version:** 9

Problem Symptoms:

? When loading EDI invoices, some line items link properly, others do not

? Line items that do not link properly have following properties:

Line status: blank

Location: <<Multiple>>

Fund: <<Multiple>>

Order Number: blank

Cause:

Multiple vendor records share identical vendor code, but only one vendor record has an EDI connection profile

Resolution:

If multiple vendor records were created for same vendor in error, consolidate by performing the following steps:

1. Compile list of all purchase orders associated with each vendor code involved
2. Decide which vendor record will retain vendor code (Vendor A); update other vendor record's code (Vendor B) to be unique
3. Manually re-link all purchase orders on list currently associated with Vendor B to Vendor A instead

Additional Information

If new vendor record is added to system with same code, operators may notice that "old" titles are loading (line items for serials on old POs linked to original vendor record and EDI connection profile), but "new" titles are not (line items on newly created POs linked to newer vendor record without EDI connection profile).

Category: Acquisitions - Voyager

Subject: Voyager

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