
SysAdmin: circ policy definition: copied policies do not save changes

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 2003.1
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Problem Symptoms:

? Matrix settings can be copied from an existing patron group / item type combination to a new entry

? If operator attempts to copy matrix settings from existing entry to existing entry, receive error:

System Error

Duplicate Record

Return Code: 4

Module: Save Circulation Policy Matrix Definition

Cause:

This behavior is a result of Issue VYG-4195.

Resolution:

Issue VYG-4195 is resolved for Voyager 9.1.0 and higher.

Additional Information

Replication Steps

1. Go to SysAdmin > Circulation > Circulation Policy Definitions > Edit Main Circ Group > Matrix tab

2. Highlight "Courtesy Patron / atlas" (Patron Group - Item type)

3. Click COPY

4. Highlight an existing combination (ex. Courtesy Patron - cd)

5. Make a change (ie. Check the recall box), then click Save

6. Receive error:

System Error

Duplicate Record

Return Code: 4

Module: Save Circulation Policy Matrix Definition

7. Go back and Copy an existing combination (ex. Courtesy Patron - atlas) to a new combination not already defined within the matrix (ex. Courtesy Patron - three dimensional object)

8. Make a change and click Save

9. Changes are saved correctly

Category: System Admin - Voyager

Subject: Voyager

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