
UB: Request form not available if local db not selected

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 9
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Problem Symptoms:

- * Title held in local database and remote UB database.
- * UB Request Form not available when click "Make a Request" from record.

Cause:

This behavior is the result of issue VYG-5959.

Resolution:

VYG-5959 is resolved for Voyager 9.1.1 and higher.

Additional Information

Replication steps:

Setup:

1. Identify title held at two partner UB databases - UB1 & UB2
2. Identify UB-eligible patron in UB1.
3. In UB1 > SysAdmin > OPAC Configuration > Request Forms, UB1 is not in Selected Databases for UB request form
4. Add UB2 to WebVoyage database configuration for UB1's WebVoyage skin.

Replicate:

1. Log into UB1 WebVoyage as UB-eligible patron
2. Select UB1 and UB2 as databases to search.
3. Search for title held in both databases.
4. View record
5. Click Make a Request. UB Request is not available.

Workaround: Add local DB to Selected databases in SysAdmin > OPAC Configuration > Request Forms for UB Request form.

Category: (Voyager) - Voyager

Subject: Voyager

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