

ACQ:"Received Issue: ...previously marked or claimed."

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 7.0.1
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Symptoms

- "Received Issue: ...previously marked or claimed." even though the issue was not claimed.
- Component is using a complex prediction pattern.

Defect Status

Issue VYG-5756 is resolved for Voyager 9.1.0 and higher.

Replication steps

1. Create a new component.
2. In Subscription Maintenance > Predictive Component Pattern Tab, select a Complex Publication Pattern
3. Click on Start Prediction
4. Click Cancel.
5. A row is written to the COMPLEX_COMP_PATTERN table.
6. Select a new Complex Publication Pattern
7. Click on Start Prediction.
8. Fill in Values.
9. Click OK.
10. Select a starting issue.
11. Click OK.
12. Check-In an issue.
13. "Received Issue: v.X n.Y. (date) previously marked or claimed." message displays.
14. This happens for every issue checked in on this component.

Workaround

1. Subscription Maintenance > Predictive Component Pattern Tab > Close Pattern
2. Select prediction pattern from step 6 of the replication steps.

Additional Information

The extra line in COMPLEX_COMP_PATTERN showed up as early as 7.0.1, but the "Received Issue: v.X n.Y. (date) previously marked or claimed." message did not start appearing until 7.2.3.

- **Article last edited:** 15-Aug-2022