

## ILL: Error on send circ updates to Voyager

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 6.7.2
- 

### Problem Symptoms:

\* Send Bib Item/Hold to Voyager fails with "Error in TCPConnect Load event"

### Cause:

This behavior is the result of issue VYG-5750.

### Resolution:

VYG-5750 is resolved in latest release of ILL.

---

## Additional Information

### Replication steps:

1. In ILL Management > Borrowing click "Send Circ Updates to Voyager"
2. Click "Need Bib Item/Hold Created" to send waiting requests to Voyager.
3. Receive error message "Error in TCPConnect Load event."

Workaround: None. If Windows 7 32-bit is an option, use instead of Windows 7 64-bit.

**Category:** ILLMgnt.mdb

---

- **Article last edited:** 5/29/2014