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## Hold request letter - Change the email subject Line

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 21
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### Problem Symptoms:

When a hold request letter is fulfilled, the plain-hold-request-letter-01.xml is sent

I want to changed the subject line to

"T? an leabhar a d?iarr t? ar f?il anois / Requested item now available"

I used the following setup for ./xxx50/form\_ing/form\_description.ing

```
hold-request-wait Hold Request Waiting Letter
hold-request-slip Hold Request Slip
hold-request-letter-01 T? an leabhar a d?iarr t? ar f?il anois / Requested item now available
hold-request-letter-02 Hold Request Letter
hold-request-letter-03 Hold Request Letter
hold-request-letter-04 Hold Request Letter
plain-hold-request-letter -01 T? an leabhar a d?iarr t? ar f?il anois / Requested item now available
```

### Cause:

Configuration

### Resolution:

1. Remove line

```
plain-hold-request-letter -01 T? an leabhar a d?iarr t? ar f?il anois / Requested item now available
```

2. Restart the PC server

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## Additional Information

It is not possible to add 'plain-xxx' forms in form\_description.ing. The system will always take the line hold-request-letter-01 for both type of letters (also for PLAIN)

The line plain-hold-request-letter -01 contains an additional blank in col. 1 which is in general not correct.

**Category:** Printing (500) - ALEPH

**Subject:** ALEPH - 500

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