# Error "Transfer failed" in Send Outgoing EDI messages (edi-11) log

- **Article Type:** General
- **Product:** Aleph
- **Product Version:** 20, 21, 22, 23

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## Description

* Error "Transfer failed" is present in the Send Outgoing EDI messages (edi-11) log
* The EDI message is not sent to vendor

## Resolution

In the file ./xxx50]/tab/edi_out_attr the switch No. 5 (ftp Passive mode) in column 2 is set to N

* The problem is fixed by rep_change 3640 in Aleph 20

If you have Aleph 20, rep_change 3640 or Aleph 21 installed and are still experiencing the problems, follow the Implementation Notes to avoid it.

* Edit ./xxx50/tab/edi_out_attr table
* Set switch No. 5 (ftp Passive mode) in column 2 to Y for vendors relevant to Send Outgoing EDI messages (edi-11) service. For example:

```
! 1 2
! 3
!!!!!!!!!!!!!!!!!!!!-!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!-!!!!!!!!!!!!!!!!!!!!
VENDOR1 Y
```

* Run util/x/7/y to delete all temporary utf files.
* Restart the PC Server.

**Category:** Acquisitions (500)

**Subject:** EDI (500)

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