

Charged item is discharged and charged to another patron.

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.2.0
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Problem Symptoms:

*A patron can charge an item charged to another patron.

*The Item Blocks and Information window display these Item information messages in Circulation:

-Item is charged to another patron.

-Item will be discharged before charging out to this patron.

*The circulation operator does not need discharge capability.

*The item is discharged and charged without a block in SelfCheck

Cause:

Voyager does not block circulation of an item the patron has in hand.

Resolution:

Works as designed

Category: Circulation

- **Article last edited:** 10/8/2013