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## GUI Version" in GUI Help -> About is blank

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 21
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### Problem Symptoms:

1. The "GUI Version" in the pc's GUI Help -> About is blank. And/or
2. .exe files imported to the pc by Version Check have suffix of ".upg".

### Cause:

\* In one case, the pc's .\alephcom\bin\verutil.exe file did not correspond to that in the \$aleph\_dev/aleph/pc\_exe/sp\_exe/alephcom/bin/ directory.

\* In another case, the pc's .\alephcom\bin\verutil.exe file was missing entirely.

### Resolution:

1. Get a correct, current verutil.exe -- either by:

\* copying it from another pc or

\* ftp-ing it from the \$aleph\_dev/aleph/pc\_exe/sp\_exe/alephcom/bin/ directory on the server.

2. If the xxx.exe file has a ".upg" suffix, then rename the xxx.exe.upg to xxx.exe .

- 3.. Restart the GUI client.

**Category:** System Management (500)

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