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## tab\_www\_item\_desc.Ing is ignored

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

\* A line from tab\_www\_item\_desc.Ing is ignored, meaning the original text (column 2) is still displayed in the OPAC instead of the web text (column 3).

\* The original text (column 2) contains a special character (for example an umlaut)

### Cause:

Wrong character conversion applied to the table.

### Resolution:

1. Check if the following line appears in tab\_www\_item\_desc.Ing:

```
CHARACTER_CONVERSION=8859_8_TO_UTF
```

If it is there, delete it.

2. Restart the WWW server (util w/3/1).

**Category:** Web OPAC (500)

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