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## User And Password Do Not Match The Library Specified

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

When a patron checks out a book at the self-check machine, the Aleph circulation log records the error message: "user and password do not match the library specified".

### Cause:

System is calling an obsolete error message from alephe/error\_eng

### Resolution:

1. Move ./alephe/error\_lng/ to ./alephe/error\_eng.old/
2. Create a new, empty version of ./alephe/error\_lng/
3. Move any edited or custom messages from ./alephe/error\_lng.old/ back to ./alephe/error\_lng/
4. Run util x/7 to clear the utf\_files
5. Restart the pc\_server using util w/3/3

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## Additional Information

This procedure enables the current a-tree version of ./aleph/error\_lng/ to be used when a local, customized u-tree/alephe version does not exist.

**Category:** Circulation (500)

**Subject:** Self check (500)

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- **Article last edited:** 10/8/2013