

Patron is not getting any email

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:
Patron is not getting any email

Cause:
The patron address has been expired

Resolution:

1. Enter the circulation module in the GUI Client
2. Enter the patron tab
3. In the "Address information" node please change the expiry date of the address in the calendar box "valid to" to the new date

Category: Circulation (500)

Subject: Renewals

- **Article last edited:** 10/8/2013