
Text of e-mailed Hold Request notices

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

* For the following e-mailed hold notices the body of the e-mail is just a message calling the recipient's attention to the attachment and does not have substantive text.

"Hold Request -Filled",
"Hold Request - Delete", and
"Hold Request Wait (or Not Filled)".

*The program that e-mails "Hold Request - Filled" does not pick up the text from the source file in alephcom/tab/lng/mailhead.dat for the e-mail message.

Cause:

xxx50/tab100 PLAIN-ONLY option not used

Resolution:

For version 21-up:

*Specify xxx50/tab100 PLAIN-ONLY=H .

See "HTML in body of e-mail notices" (KB 16384-49282).

For version 20 and below:

* Specify xxx50/tab100 PLAIN-ONLY=Y:

1. Set up the "plain-" templates for the forms not including the full text message. When notices are e-mailed, the html version produced by the regular template is sent as an attachment and, if the plain version exists, it is included as the body of the e-mail.

2. If the plain version does not exist, then the message from alephcom/tab/lng/mailhead.dat is displayed. Create the plain template from the regular template by changing the <xsl:include > line at the beginning of the template to look like: <xsl:include href="plain-funcs.xml"/> and renaming the template file by prefixing the name with "plain-".

3. Some of these plain templates come with the default distribution; others will be needed to create locally.

Category: Circulation (500)

Subject: Services

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