
Second cir-51 run on same day produces fewer notices

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 21
-

Problem Symptoms:

Two runs of cir-51 (Overdue and Lost Billing Summary Letter) are done on the same day.

* The output of the first run is used to check for items on the shelf, to ensure patrons are not notified about an overdue of something they have already returned.

* Then a second run is performed and the notices are actually sent.

Today, the first run produced 29 overdue notices, while the second produced only five.

Cause:

The reason that fewer notices are being produced in the second cir-51 run is that the z36_letter_date has been updated to today's date. When the second run occurs cir-51 sees that a notice has already been sent today and does not send another one.

Resolution:

Specify "No" for "Update Database" in the first submission, and "Yes", in the second.

Category: Circulation (500)

Subject: Patrons

- **Article last edited:** 10/8/2013