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## file-20: "Can not insert record. Match found."

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

The following messages appear in the file-20 (Patron Loader) log:

Error (b\_file\_20\_chk\_edit\_record) : Errors in Z303. Record No 000001  
Can not insert record. Match found.

Error (b\_file\_20\_chk\_edit\_record) : Errors in Z304. Record No 000001  
Can not insert record. Match found.

<etc.>

### Cause:

The USER-REC-ACTION, ADDR-REC-ACTION, etc., (the first byte in each segment) is "I" (Insert) when the patron already exists.

### Resolution:

\* Unless it is certain that this is a new patron, the xxxx-REC-ACTION needs to be "A" (Add) rather than "I" (Insert).

\* For "A" the program checks to see if the patron exists. If so, it changes the action to "U"; if not, it changes it to "I".

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## Additional Information

This is the corollary of KB 16384-54786 ("file-20: "Can not update/delete. No match found." )

**Category:** Circulation (500)

**Subject:** Patrons

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- **Article last edited:** 10/8/2013