

Courtesy notice interval inactive for patrons in matrix

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.1
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Problem Symptoms:

* In System Administration > Circulation > Policy Definitions > Matrix, Courtesy notice intervals for patrons groups are set to zero and greyed out

Cause:

"Courtesy Notice Apply" is not checked for patron group

Resolution:

System Administration > Circulation > Policy Definitions > Patrons > Rules, check the box for "Courtesy Notice Apply" to make setting in Matrix > Intervals active for a patron group.

Category: System Admin

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