

GUI Client prompting for profile

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
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Problem Symptoms:

- * On one of our client PCs, the user is getting an error asking for a profile.
- * Entering the user's login name doesn't help, with the prompt saying the profile doesn't exist.

Cause:

Network client installed instead of standalone

Resolution:

This can occur if you have accidentally installed the client as a "network installation" (instead of Standalone installation).

- A. If you enter in "default" as the profile, it should work.
 - B. If you want to avoid having to do this all the time, re-install the GUI to a clean directory, being sure to choose "Standalone" when prompted in the installation process.
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