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## OPAC renewal displays error, but renewal succeeds

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 7.2.1
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### Problem Symptoms:

- \* Patron renewing items through My Account gets "One or more items failed to renew (Please see status below for detail)"
- \* Item for renewal shows "Not renewed"
- \* Leave page & return, and item shows Renewed, with new due date -- renewal is actually successful

### Cause:

Several out-of-date .jar files in vxws need to be replaced.

### Resolution:

Open a Support Incident via eService if you are on Voyager 7.2.1 and are experiencing this issue.

**Category:** Opac

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- **Article last edited:** 10/8/2013