
GUI Aleph 21 install under Windows 7 hangs copying "CarBr29.ttf"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 21, 22, 23
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Description

- * Installation of GUI Aleph 21 on PC running Windows7 64-bit is stalling
- * A new folder was created and GUI500.exe moved into that folder and executed
- * GUI500.ini was changed to point to this folder.

When running the setup and it hangs:

Installing

Copying file

<C:\Windows\system32\CarBr29.ttf>

It shows 36% complete.

Cause:

The program is looking for the barcode font files in <c:\windows\system32> folder instead of the sysWOW64 folder.

Resolution

Under Windows 7 the correct way to install the GUI is

- * run it from right-click menu -> 'Run as administrator'. (not double click)
- * The windows user must be Administrator

Additional Information

The same problem might also happen for Windows 10 and Aleph 23.

Category: Installation & Upgrades (500)

Subject: Upgrade Express (500)

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