
Patrons having reached their expiry date cannot request books in OPAC

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

- * Patrons having reached their expiry date cannot request books in OPAC
- * Error message "Patron expiration date has been reached." is displayed

Cause:

./xxx50/tab/tab_hold_request contains line POST check_hold_request_r

Resolution:

- * Remove check_hold_request_r from ./xxx50/tab/tab_hold_request to allow requests although the expiry date has been reached.

Example

POST check_hold_request_r

Additional Information

Explanation from header of file ./xxx50/tab/tab_hold_request ! r : patron expiration date has been reached 1165
POST,CIRC,BK-POST

Category: Circulation (500)

Subject: Hold requests (500)

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- **Article last edited:** 10/8/2013