

Creating new Institution fails

- **Article Type:** General
 - **Product:** Primo
 - **Product Version:** 3
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Problem Symptoms:

An Error appears In the BO after clicking "Create": "The installation has been defined as having a single institution"

Cause:

The "consortium_type" parameter has the value "single-institution" rather than "sharing".

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Environment:

Primo

Resolution:

To resolve this issue please open a new SI to Primo Support and refer to this KCS.

Category: BO Configuration

Subject: Institutions Wizard

- **Article last edited:** 10/8/2013