

'From' address in resource sharing letters

- **Product:** Alma
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Description

In letters related to Resource Sharing Borrowing Requests, the *From* address in the generated e-mail message defaults to ILL@exlibrisgroup.com.

Resolution

You need to define a preferred e-mail address of your ILL department:

1. Go to the General Configuration Menu
 2. Click "Add a Library or Edit Library Information"
 3. Go to the "Libraries" tab
 4. Select your resource sharing library, do Actions>Edit
 5. Go to the "Contact Information" tab
 6. Enter a preferred e-mail address
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