

Unable to renew in WebVoyage when at max global limit

- **Product:** Voyager
 - **Product Version:** 8.1.2
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Problem Symptoms

- Patron has borrowed max number of loan items (SysAdmin > Circulation > Patron Groups > [Group] > Edit > Global Borrowed Item Limits > Charged items limit for all item types)
- Able to renew successfully for patron in Circulation
- Unable to renew via WebVoyage

Cause

Defect in Classic WebVoyage. Fixed in Tomcat interface.

Resolution

Use Tomcat WebVoyage interface.

- **Article last edited:** 08-Oct-2013