
Error trying to connect to server: "Event not found."

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
-

Problem Symptoms:

An "Event not found" message occurs in trying to connect to the server, such as:

```
setenv: Event not found or  
0: Event not found
```

Cause:

"Event not found" indicates a problem with one of the setenv lines either in \$alephe_root/aleph_start or ./aleph_start.private.

* In the case of "setenv: Event not found" one of the setenv's in aleph_start had been commented out using an exclamation mark ("!"). To comment out a line in a script such as this, a hash mark ("#") needs to be used.

* In the case of "0: Event not found", the setenv was defective:

```
setenv IP2_STARTUP_LIBS ... (should be SIP2_STARTUP_LIBS ...)
```

(Note: The error should not prevent the performance of functions on the server unrelated to the erroneous setenv.)

Resolution:

1. Correct the erroneous aleph_start or aleph_start.private setenv line.
2. Do:
> source aleph_start
or run aleph_shutdown/aleph_startup.

Additional Information

See KB 4112 ("Comment character in ALEPH tables") in regard to the use of "!" vs. "#" in commenting lines.**

Category: System Management (500)

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