

Self Service via SIP2 not connecting

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
-

Problem Symptoms:

* no connection to SIP2 server possible

* Log file contains error:

No Application Server License available at COBDIR location:

/exlibris/product/cobol5

5 system and 0 user license installed 5 in use

A summary of all installed licenses can be found by running Aptrack

Cause:

COBOL runtime license is not installed

Resolution:

* To reinstall the COBOL runtime license please contact your Ex Libris Support Team

Additional Information

```
aleph@server(a20_1) XXX01> echo $COBDIR /exlibris/aleph/a20_1/product/local/cobol Expected directory: /exlibris/  
product/cobol5
```

- **Article last edited:** 10/8/2013