

RESTful API Requests are accepted only from localhost

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

* RESTful API is not working

* Error message in in \$LOGDIR/www_server_*.log when calling up the API:

Requests are accepted only from localhost. Your client IP:123.456.123.456

Cause:

Non-standard configuration in httpd.conf using explicit IP in Listen parameter

Resolution:

Solution

1. In \$httpd_root/conf/httpd.conf remove explicit IP address from Listen parameter.

Example:

Old:

```
Listen 123.456.123.456:8992
```

New:

```
Listen 8992
```

2. Restart Apache

Category: Interoperability (500)

Subject: Primo

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