

Staff users can't change their passwords

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

Specific department can't change their passwords. They can catalog, circulation, and run reports, but during password change they get the following two errors:

- * password change not verified on connectable hosts
- * user denied permission for function...

Cause:

Settings

Resolution:

Affected user must have the right to change passwords in `usr_library XXXNN`.

See "Access rights" for User for XXXNN, "7. Common" -> "Staff privileges" -> "Password - Change".

Category: Staff privileges (500)

- **Article last edited:** 10/8/2013