

Problem setting hourly loans due at Close time

- **Product:** Voyager
 - **Product Version:** 7.1.1
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Problem Symptoms

- Trying to prevent hourly loans from being due following day
- Have "Apply Fixed Due Time for Overnight Loans" checked in Policy Definition
- In Calendar for Overnight Loans, In Effect time is closing time, and Due time is closing time.
- Short loans now have no available times

Cause

Calendar and policy settings are not set to accommodate truncated due time for hourly loans and short loans

Resolution

- In SysAdmin > Circulation > Policy Definitions > [policy] > Edit > Policies, uncheck "Apply Fixed Due Time for Overnight Loans" and check "Count Closed Days/Hours/Minutes for Loan."
- In SysAdmin > Circulation > Calendars > [active calendar for policy definition] > Edit > Hours, remove In Effect time.

Additional Information

Refer to System Administration User's Guide, Chapter 5 sections "Fixed Due Times" and "Calculating Loan Periods for Hourly and Minutely Loans"

- **Article last edited:** 08-Oct-2013