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## error while loading shared libraries: libclntsh.so.11.1: cannot open shared .."

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

- \* error message in the PC and WWW server logs. (See below.)
- \* unable to execute s+ to any library; it says "permission" denied
- \* util o/3/1 does not show the log.

/exlibris/aleph/a20\_1/aleph/exe/www\_server\_main: error while loading shared libraries: [libclntsh.so.11.1](#): cannot open shared object file: No such file or directory.

\* The aleph\_startup log shows that each of the servers failed with a message like this:

starting ncip\_server...

/exlibris/aleph/a20\_1/aleph/exe/rts32: error while loading shared libraries: [libclntsh.so.11.1](#): cannot open shared object file: No such file or directory

And, starting library batch queues...

/exlibris/aleph/a20\_1/aleph/exe/rts32: error while loading shared libraries: [libclntsh.so.11.1](#): cannot open shared object file: No such file or directory

starting library update doc daemon...

/exlibris/aleph/a20\_1/aleph/exe/rts32: error while loading shared libraries: [libclntsh.so.11.1](#): cannot open shared object file: No such file or directory

... Likewise, the other daemons.

### Cause:

permissions in /exlibris/app/oracle/product/dba

### Resolution:

1. Change permissions in /exlibris/app/oracle/product/dba
2. Run aleph\_shutdown
3. Run aleph\_startup

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## Additional Information

Example of correct permissions of subfolder in directory /exlibris/app/oracle/product/dba drwxr-xr-x 75 oracle dba 4096 Aug 16 2010 11/

**Category:** Web OPAC (500)

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