

UB item cannot be discharged

- **Article Type:** General
 - **Product:** Voyager
 - **Product Version:** 8.1.2
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Problem Symptoms:

- * Item A routed from Universal Borrowing (UB) partner library
- * Has In Transit status and cannot discharge at home circ desk.
- * Error message "An error occurred while attempting to process discharge request"

Cause:

Item routed to unused location that had briefly been enabled as Circulation location at time item was discharged from remote UB library.

Resolution:

1. Temporarily re-enable location as Circ location.
2. Discharge item at that location.
3. Disable location as Circ location again.

Category: Circulation

- **Article last edited:** 10/8/2013