
license_check [err]: No match for IP address 127.000.000.001"

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

The following messages appear in the pc_server log:

```
license_check [err]: No match for IP address 127.000.000.001  
Error: License check, Exiting...
```

Cause:

The actual server address is missing from the /etc/hosts file.

"127.0.0.1" is the loopback interface address; it is never an actual server address.

Resolution:

1. Determine the correct server address; it must be one of the addresses in the \$alephe_tab/license file.
2. cd /etc/hosts
3. Add an entry for the correct, actual server address.
4. Restart the pc_server.

Additional Information

If the "No match for IP address" address is a number other than 127.000.000.001, see KB 16384-54417 ("license_check [err]: No Match For IP Address").

Category: System Management (500)

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