

## UB Requests expire immediately when discharged

- **Product:** Voyager
  - **Product Version:** 8.2.0
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### Problem Symptoms

- Received 2 books from remote UB library
- Discharged at pickup location
- Hold expiration on hold notice showed same day, not 7 days as expected.

### Cause

UB Requests use Hold Shelf Life from all/all matrix.

### Resolution

1. System Administration > Circulation > Policy Definitions > [policy for pickup location] > Matrix > all/all
  2. Intervals tab > Hold Shelf Life > set to desired Hold Shelf Life interval for UB requests.
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