

## Unable to edit patron, default date error

- **Article Type:** General
  - **Product:** Voyager
  - **Product Version:** 8.2.0
- 

### Problem Symptoms:

\* In Circulation, click Patron, choose Edit Patron, get a window with the following error message:

"A database error occurred while trying to retrieve patron default dates."

### Cause:

Maximum value that can be set for an expire or purge date is 12/31/2382. One of those dates is trying to calculate date beyond this maximum value.

### Resolution:

1. System Administration > Circulation > Patron Default Dates
2. Set Expire Date to use Exact Date or calculate Relative Date equal to or less than 12/31/2382.
3. Set Purge Date to use Exact Date or calculate Relative Date equal to or less than 12/31/2382.
4. Click Save.

---

## Additional Information

Patron Default Dates introduced in Voyager 8.0.0. System Administration User's Guide revised for 8.2.0 to note maximum value for expire and purge dates.

**Category:** Circulation

---

- **Article last edited:** 10/8/2013