

Factiva linking to SFX results in login prompt

- **Article Type:** General
 - **Product:** SFX
 - **Product Version:** 4
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Problem Symptoms:

When clicking on Factiva link from SFX Menu, user reaches the Factiva login prompt rather than the full text content

Cause:

Lack of authentication value in Linking Parameters (L/P) table of Factiva target service

Resolution:

According to Factiva, XSID-based authentication is recommended

* XSID value should be placed in a \$\$\$SID field in the L/P table of FACTIVA getFullTxt target service

* if \$\$\$SID value is filled in, other L/P fields for the target service should be empty

Contact Factiva if XSID value has not yet been provided

Additional Information

The XSID value is an encrypted version of Factiva's "username+password+namespace?€? authentication.

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