

Cataloging: CTRL-O No Longer Works After SP

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 16.02
-

Problem Symptoms:

After we updated to a new Service Pack, pressing CTRL-O in Catalog GUI no longer opens a Web browser in the bottom right window pane.

Using the menu option Cataloging > View in Web OPAC doesn't work either.

Cause:

Configuration

Resolution:

1. Comment out the "setenv HTTPD_PORT_SSL <port_number>" line in the \$alephe_root/aleph_start file
2. Do aleph_shutdown and aleph_startup
3. Util a /11 (Drop Session Tables)
4. Drop table z63 (session information)

Category: Cataloging (500)

- **Article last edited:** 10/8/2013