

Communication Error (global-) Failed To Read Reply

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 20
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Problem Symptoms:

• The Web OPAC search page does not display

• Or, Web OPAC search result page returns results when searching by system number

• The message 'Communication error (global-n) Failed to read reply' appears in the GUI Client

• The following message appears in \$LOGDIR/pc_server_XXXX.log:

```
I/O error : file '/tmp/utf_files/exlibris/aleph/uXX_1/XXX01/tab/edit_field.lng'
```

```
error code: 3/5 (ANS85), pc=0, call=4, seg=0
```

```
13 File not found
```

Cause:

The table edit_field.lng is not present under /tmp/utf_files/exlibris/aleph/unn_1/XXX01/tab/

Resolution:

1. Run util x/7 to delete and recreate the utf_files

Category: Web OPAC (500)

- **Article last edited:** 10/8/2013