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## pc\_server log: "Info: Empty table /tmp/utf\_files/.../tab\_version"

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 20
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### Problem Symptoms:

\* "Cannot read reply" in GUI with this message in pc\_server.log:

Empty table /tmp/utf\_files/exlibris/aleph/u20\_1/alephe/tab/tab\_version

\* Course Reading module is unavailable and error "Error parsing find request" when performing searches in XXX30-library

### Cause:

Some Aleph processes were started by root user instead of aleph user.

### Resolution:

1. Check if (apart from apache) any active Aleph process is still belonging to root user:

### Example:

```
>ps -eaf | grep root | grep aleph
root 4129 1 0 Sep20 ? 00:00:13 /exlibris/aleph/a20_1/product/local/apache/bin/httpd -d /exlibris/aleph/u20_1/alephe/apache
root 11080 1 0 Oct03 ? 00:01:17 /exlibris/aleph/a20_1/aleph/exe/rts32 ue_11_a xxx00.a20_1
```

In this case ue\_11 is belonging to root user.

2. As root user shutdown the Aleph processes belonging to root

3. As aleph user perform aleph\_shutdown

4. Check if any files under utf\_files-directory are belonging to root user:

```
> cd $aleph_utf
> pwd
/tmp
> find . -user root -print
./utf_files/exlibris/aleph/u20_1/xxx10/tab/tab_z105_filter
./utf_files/exlibris/aleph/u20_1/alephe/tab/tab_io_remote
./utf_files/exlibris/aleph/u20_1/xxx30
./utf_files/exlibris/aleph/u20_1/xxx30/tab
./utf_files/exlibris/aleph/u20_1/xxx30/tab/tab_publish
```

5. As root user delete all files and directories under /tmp/utf\_files

6. Restart all Aleph processes as aleph user (aleph\_startup)

**Category:** System Management (500)

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