

## Communication error after barcode search

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 21
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### Problem Symptoms:

Client search on specific barcode from the items tab results in communication error global -7 in the GUI

### Cause:

Defect

### Resolution:

Solved with rep\_change 2340 in Aleph 21 (June 2013 SP for Aleph 21).

Description: In the X-SERVICE update-item, not all the fields in item history record were properly initialized. This sometimes caused the item history to fail to display in the CIRC module.

Solution: This has been corrected.

Customers who have used X-SERVICE update-item before installing rep\_change 2340 should contact Ex Libris support in order to updated relevant item history records.

**Category:** Circulation (500)

**Subject:** Items (500)

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- **Article last edited:** 10/8/2013