
Batch service is producing wrong results after version upgrade

- **Article Type:** General
 - **Product:** Aleph
 - **Product Version:** 21
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Problem Symptoms:

* A batch job started from GUI is not working properly after upgrading to a new Aleph version

Example:

Filter for item status is ignored in service Courtesy Notices (cir-10).

Cause:

Old XML-files from \$alephe_root/pc_b_ing are used.

Resolution:

* Check if in \$alephe_root/pc_b_ing there is a version of the relevant XML file that has different parameters than the standard file delivered by Ex Libris in \$aleph_dev/aleph/pc_b_ing.

Example command:

```
>diff $aleph_dev/aleph/pc_b_eng/p-cir-10.xml $alephe_root/pc_b_eng/p-cir-10.xml
```

* If there are any changes and you do not need to have any local differences in the service page, delete the file under \$alephe_root/pc_b_ing (so the version from \$aleph_dev/aleph/pc_b_ing will be used).

* If you need to keep a version of the file with local customizations make sure that the version under \$alephe_root/alephe/pc_b_eng is using exactly the same parameters as the version under \$aleph_dev/aleph/pc_b_eng.
Captions may be different in both versions.

Category: ILL2 (500)

- **Article last edited:** 10/8/2013