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## AIK step 3.2: ORA-12514 error

- **Article Type:** General
  - **Product:** Aleph
  - **Product Version:** 18.01
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### Problem Symptoms:

Executing step 3.4 of ikit\_menu script it displays these error messages:

```
idle> ERROR:
```

```
ORA-12514: TNS:listener does not currently know of service requested in connect descriptor
```

```
idle> idle> SP2-0640: Not connected
```

```
idle> SP2-0640: Not connected
```

```
idle> idle> select * from v$version;
```

```
SP2-0640: Not connected
```

```
idle> /
```

```
SP2-0640: Not connected
```

```
idle> spool off
```

### Cause:

The table listener.ora in \$ORACLE\_HOME/network/admin contains wrong definitions.

### Resolution:

The listener.ora now contains:

```
LISTENER =  
(DESCRIPTION_LIST =  
(DESCRIPTION =  
(ADDRESS = (PROTOCOL = TCP)(HOST = server_name)(PORT = 1521))  
(ADDRESS = (PROTOCOL = IPC)(KEY = REGISTER))  
)  
)
```

```
sid_list_listener=(sid_list=  
(sid_desc=  
(global_name=server_name)  
(sid_name=aleph21)  
(oracle_home=/exlibris/app/oracle/product/11r2)  
)  
)  
SECURE_REGISTER_LISTENER = (IPC)
```

**Category:** Installation & Upgrades (500)

**Subject:** New Installation (500)

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